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## Four Decades of Catering Excellence

Since being founded in 1981 as the catering arm of Saudi Arabian Airlines, CATRION has been on an amazing journey to establish an organization and reputation that is recognized as a CATRION innovator and leader for the Kingdom.

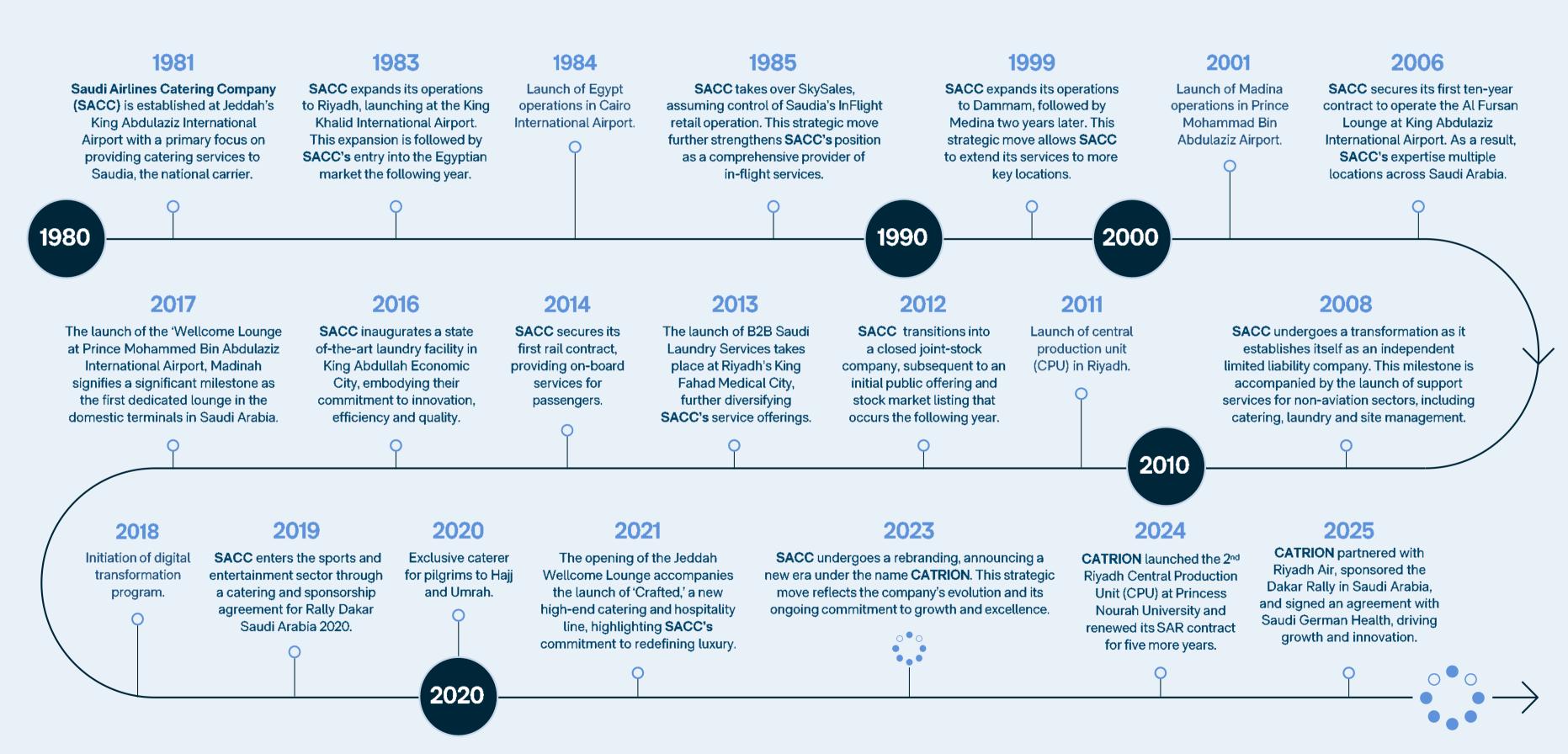
Always seeking new ways to support and satisfy our clients and consumers and support the goals of Saudi Vision 2030, CATRION has continuously grown and diversified over the years, transforming into a more efficient organization, and expanding into complementary business areas.

Over the last 40 years, CATRION has served millions of customers on Saudia and airline partners, as well as through our lounges, trains, events, restaurants, hotels, camps and more!





### **Diversified Contributions During +40 Years**





### **The Executive Team**



Mohammed AlShuhail
Chief Executive Officer



Mahmoud Masoud
EVP — Chief Financial Officer



Rashed Alarfaj
EVP — In Flight Catering



Thamer Alturaif
EVP — Chief Human Resources Officer



Simon Khayat

EVP — Chief Integrated

Hospitality Officer



Tarek Tharwat
Chief Audit Executive



Ashraf Nadeem
VP — CIO



Mohammed Al Awi
VP — Health, Security
& Standard Control



Obiaidah Alsaggar VP — Procurement & Strategic Sourcing



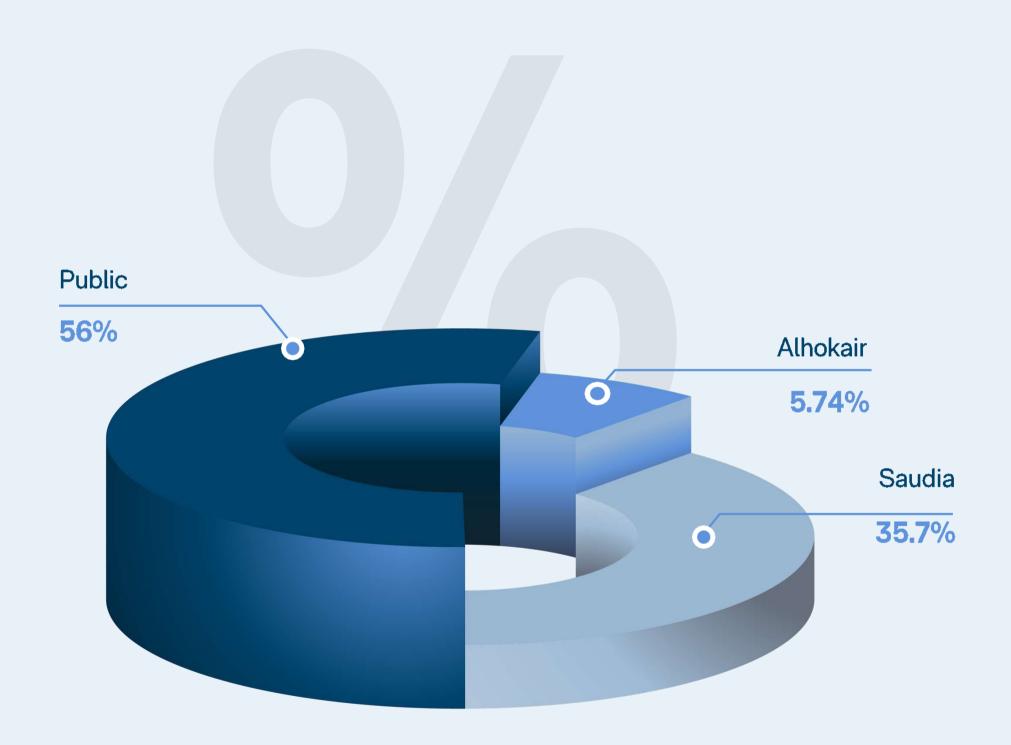
Thomas Gugler
VP — Culinary



## Shareholding Structure

Market	Tadawul, Saudi Arabia			
Currency	SAR			
Listing Date	9 July 2012			
Financial Year	<b>30 June 2025</b>			
Market Capitalization (SAR Bn)	9.9			
Issued Shares	82,000,000			
Paid Capital (SAR)	820,000,000			
Closing Price (SAR)	120.8			
52-week Low / High (SAR)	102.4 / 144.4			
*As per 30 Jui	ne 2025			

We continue to maintain a strong and strategic relationship with our major shareholder (Saudia), which continues to be the major contributor to our total revenue base, at 62% in Q2 2025.





### **CATRION Service Offering**

Healthcare 53 Sites in KSA

**Remote Sites** 38 Locations in KSA





#### In Flight Catering

850 flights daily reaching 1600 flights daily in 3 years. 5 catering facilities produce 205,000 meals daily reaching 490,000 meals daily in 3 years



#### **Airport Lounges**

11,000 passengers daily reaching 20,000 passengers daily in 3 years







Skysales On-board: Providing over 200 SKUs to Saudia, Flynas & Flyadeal. Ground Shops: 7 Ground shops

E-commerce: Managing online retail platform





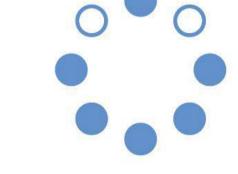




**Equip. Logistics** Under 150 active SKUs for SV

**Sports & Events** 

Sports events and corporate & VIP events





Menu Planning Menu planning

#### Hajj & Umrah Catering 12m meals capacity to serve 1m pilgrims





Riyadh CPU & RSG CPU produce 145,000 frozen meals daily reaching 200,000 frozen meals daily in 3 years

#### **Laundry Services**

RSG, KAEC and RUH with a total capacity of 195 ton daily reaching 300 ton daily in 3 years



**Culinary Academy** 140 students graduating annually

**CPU** 

**Integrated Hospitality** 



Culinary

#### **Facility Management**

Provide a pakage of solution from traditional Hard and Soft services to more complex equipment & infrastructure maintenance.



Staff services accommodating +8,000 staff in 5 cities.

# In-Flight Catering





## In-Flight Catering

#### **Our Airlines Catering Services Cover:**





Menu Planning



Chefs On-board



- Our core business is based on **scale**, **quality and consistency** working to world-class standards of health and safety in food production.
- Our **internationally-trained chefs** lead the way in innovation, both in the air and on the ground.
- They design menus with the quality, detail and authenticity that meet the standards of the most selective palates, while being sensitive to local trends, ingredients and flavors.
- We ensure quality matches the traditional customs of each route and occasion, in order to satisfy the guests' experience.



#### Operating six food production units located in:

#### In KSA:

- Riyadh Unit Jeddah
- Riyadh CPU Madinah
- RSG CPU Neom
- Dammam

#### **Outside KSA:**

• Cairo





## Central **Production Unit**

Utilizing the latest technology of using air-liquid nitrogen to freeze meals hard up to (-18 degrees Celsius) in compliance with the International Standard of Food & Safety Manual and HACCP.







- CATRION
- COZAYA
- Alfursan
- Wellcome Lounge
- AlTanfeethi
- Operation Building
- Delayed Flight Services
- PrimeClass Lounge
- Emirates Lounge





## Inflight Catering Airport Lounges

- CATRION also provides building facilities and services for the Airlines operation center in Riyadh and 3 airports for the on-ground delayed flights
- Our Hospitality Services are designed to provide unique hospitality services and built/operate/manage operations, covering Airline and Building Management
- CATRION has developed an In-house Platform to manage the Lounges Menu and Pax.

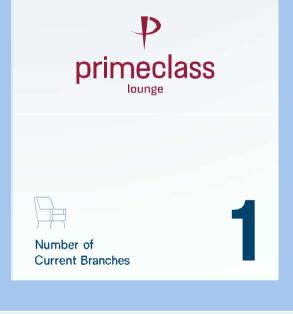




across.











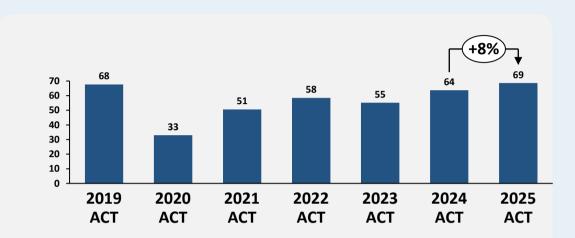




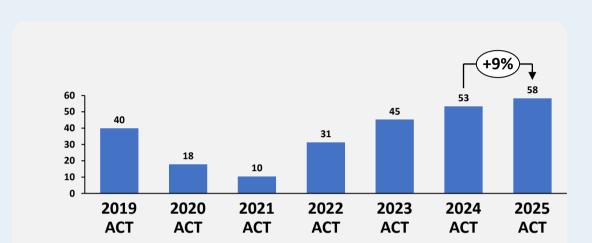
## IFC - DOM & INT Flights, Meals & Lounge Pax Statistics

Jan to June 2019 - 2025

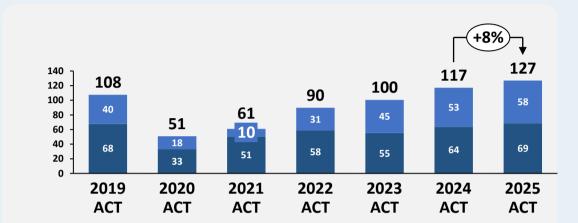
#### **Domestic** (In Thousands)



#### International (In Thousands)

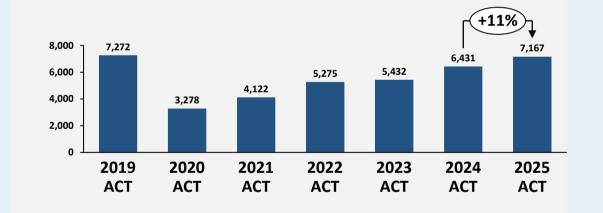


#### Consolidated (In Thousands)

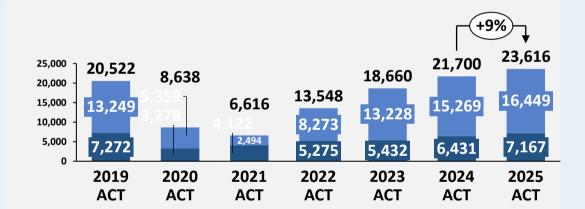


#### Meals

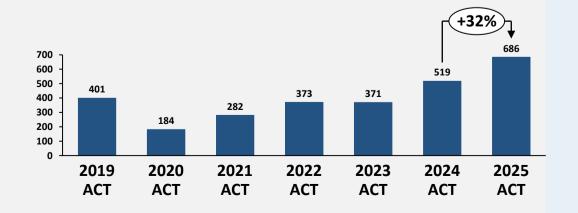
**Flights** 

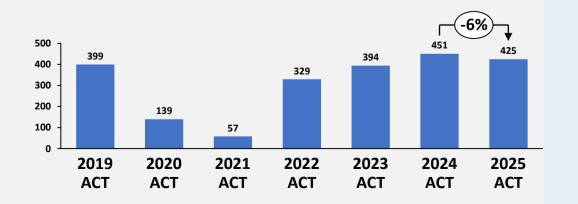


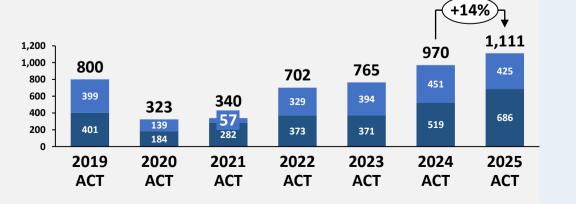
20,000 15,000 13,249 10,000 5,000 2019 2020 2021 2022 2023 2024 **ACT ACT** ACT **ACT ACT ACT ACT** 



#### Lounge Pax



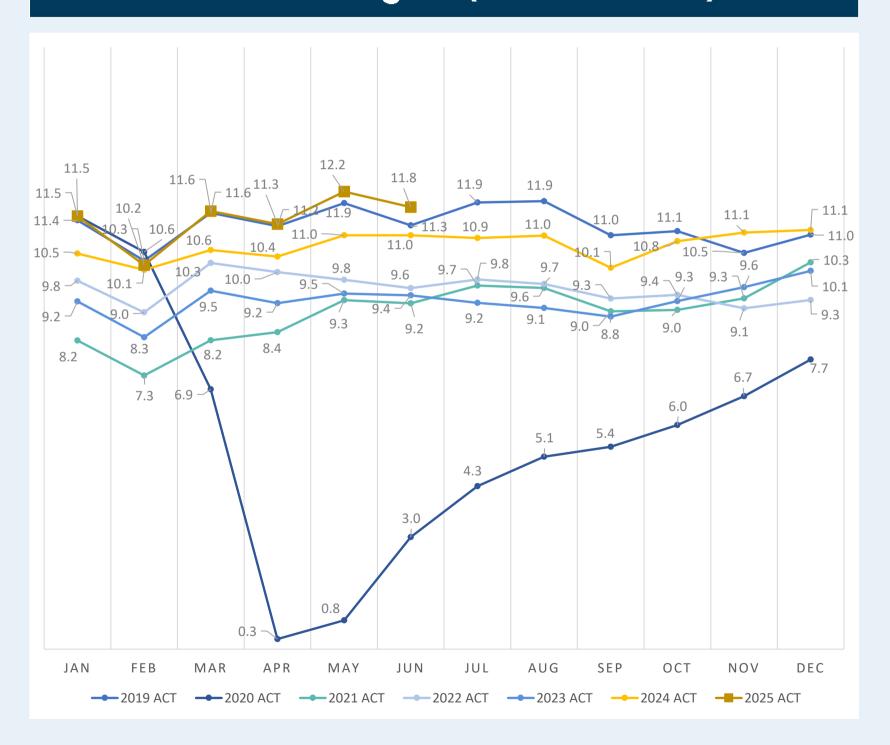




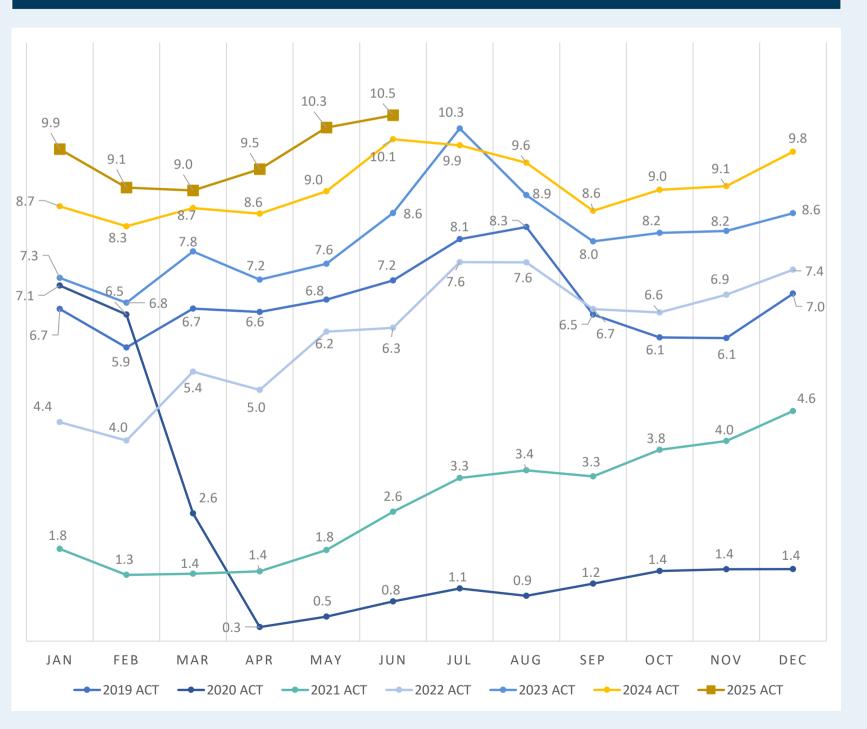


## IFC - DOM. & INT. Monthly Flights

#### **Domestic Flights (in Thousands)**



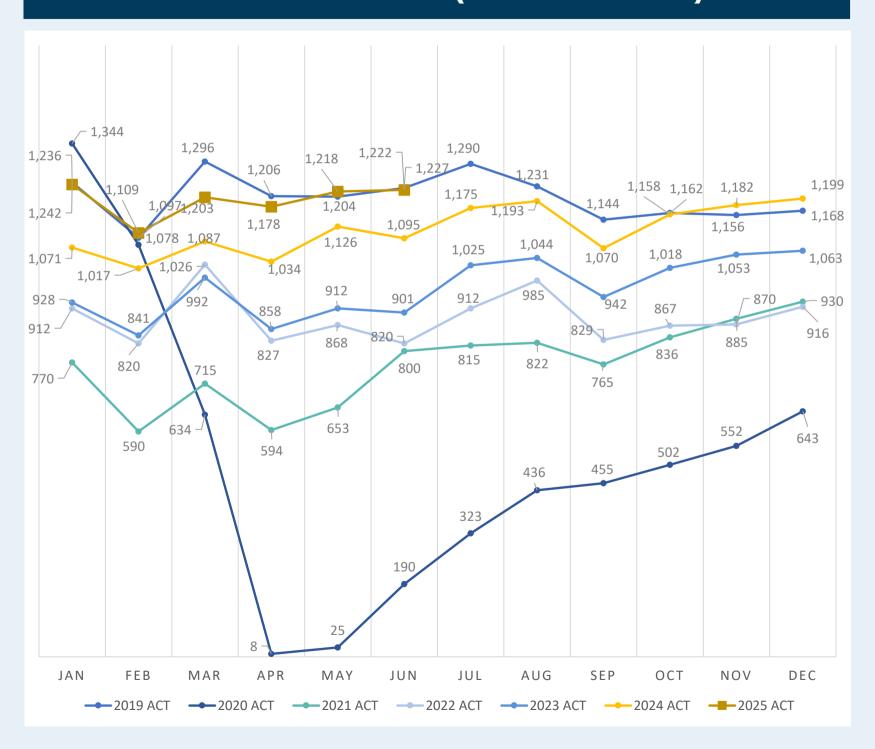
#### **International Flights (in Thousands)**



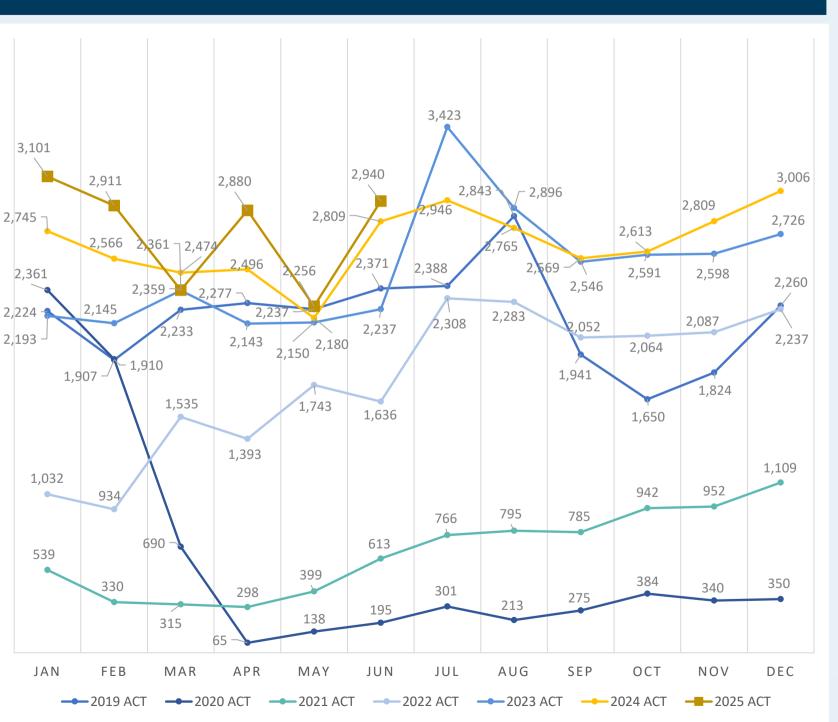


## IFC - DOM. & INT. Monthly Meals

#### **Domestic Meals (In Thousands)**



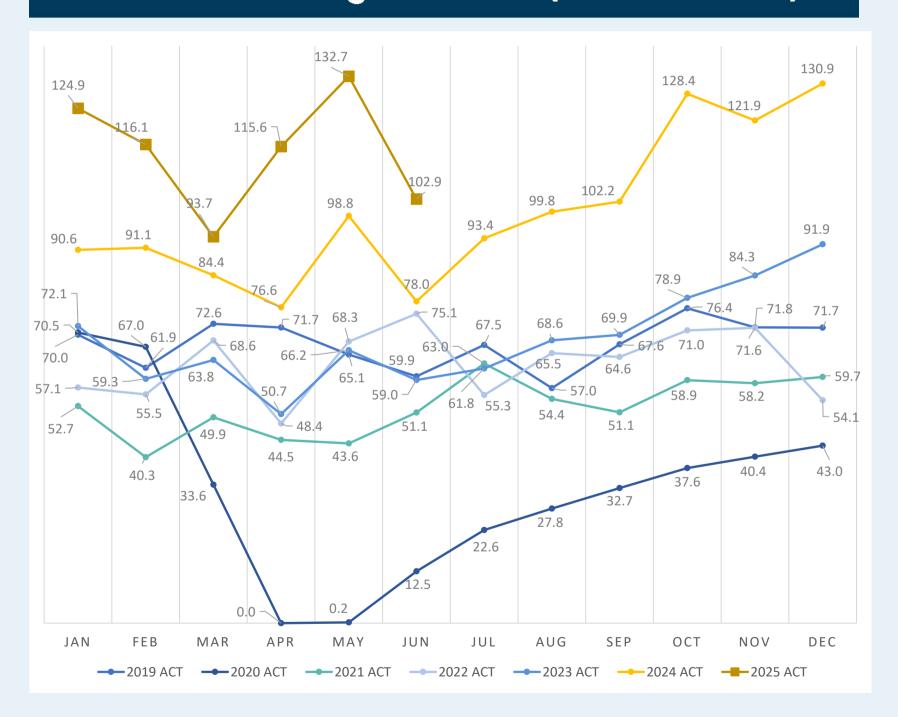
#### International Meals (In Thousands)





## Lounges - DOM. & INT. Monthly Visitors

#### **Domestic Lounge Visitors (In Thousands)**



#### International Lounge Visitors (In Thousands)





## In-Flight Catering Major Clients















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- On-Board
- Ground Shop
- E-Commerce





### Retail

Our retail operations started back in 1985 when Saudia handed us its prestigious in-flight retail service "SkySales".

Our retail services have grown ever since to cover the following:

### **On-board**

In-flight shopping services managed by our retail team for three different airlines.







## **Ground Shop**

We manage multiple on-ground retail outlets at various locations under multiple brand names.

Airports



### **E-Commerce**

Managing online retail operations that deliver to homes and offices across KSA.



www.skysalesonline.com





## Integrated Hospitality

- Businesses & Industries
- Remote Sites
- Railway
- · Hajj & Umrah
- Hospitality & Events
- Laundry Services
- Camp Management
- Healthcare
- Giga projects
- Facilities Management





## Integrated Hospitality

We started the Non-Airline Catering Services in 2008 to offer a wide range of catering solutions of local and international dishes of food varieties that our chefs smartly design and innovate according to the requirements of each contract and which achieve the client's budget and meet their needs.

## Business, Industries & Institutions (Cooking on site or delivery) Business headquarters, factories and administrations.

#### Hajj & Umrah

Buffets, coffee breaks, individual meals, utilizing our mobile serving trucks.



#### Giga Projects

Revolutionizing industry with high-capacity kitchens and laundries



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#### Sports & Events Management

Lifestyle events, sport events and corporate & VIP events.



#### Healthcare

Public & private hospitals, clinics, and rehabilitation center.



#### **Railway Catering**

On-board & in railway stations.

Railway Lounges:

11 lounges include first & business class.

#### Remote Sites

Cooking on site – Oil, gas & petrochemical industries.



#### Added Value

Frozen Meals
Pre-Cut Vegetables
Chilled Meals | Smoked Product



#### **Laundry Services**

Services to hotels, hospitals & industries from our plant in Jeddah & Riyadh.



#### **Facility Management**

Solution from traditional Hard and Soft services and complex equipment maintenance





### **Partnerships**

Highlighting some of our valued clients.

#### **In-flight Catering**

#### Hajj & Umrah

#### **B&i & Railways**

#### Modon

#### **Remote Site**

#### Healthcare





















































































































## Health, Security & Standards Control

HSSC aims to develop, implement, maintain, and continuously improve the standards and systems across the organization by meeting the International, national, and customer-specific requirements to ensure the highest level of customer excellence

**Quality Management** Food Safety & Hygiene ISO 22000, FSSC 22000, HACCP. ISO 9001, ISO14001, Mowaamah, Policies HALAL (SFDA) & Procedures & Standards Occupational Safety & Health Food Nutrition & Health Research & Laboratories Facility Management ISO 45001, GACA R 151 Nutrition Enhancement, Food Quality, ISO 17025:2017 Accreditation Setting standards and controls across CATRION's Facility management operations Wellness Sustainability **Process Excellence Medical Services** Security National Security Program, ISO 41001 Optimization, Performance Preventive, Curative, Therapeutic Internal Environmental, Social & requirements, GACA Internal services **Enhancement & Standardization** Governance Enterprise Risk Management (<u>©</u>) **Regulatory Affairs Local Content** QHSE & BCMS Regulatory & Statutory requirements, LCGPA Requirements, Catering & Facility, Healthcare, Railway Shelf-life studies Vision 2030 QHSE Requirements Risk Management, COSO, ISO 31000, ISO 22301









## **Growth Drivers**



## International Flight

Increase in International Flights by 8% and Passenger Numbers by 14%

In Q2-2025, international flight counts have risen compared to Q2-2024. This increase is mainly attributed to Summar Vacation and Hajj season.



## Domestic Flight

Domestic Air flights increased by 8% in Q2-2025 vs Q2-2024

The increase in domestic flight numbers reflects the cultural patterns to the Hajj season and summer activities across Saudi Arabia, where internal mobility typically increased



## International Air Travel

International air travel is experiencing a noteworthy uptrend in passenger volumes, following KSA vision of 2030 Tourism development, eVisa System and Tourist Attractions.



#### Saudi Economy

Saudi Arabia's economic transformation is dependent on strategic initiatives and long-term investments. The country has demonstrated its massive commitment to its investment agenda. This momentum is expected to remain strong and unhindered despite the recent economic challenges that the world faces today.



## CATRION Business Strategy 2024 - 2026

#### **Diversify & Accelerate**

#### Strategic Objective/ Become the national champion for catering in the KSA **Target** Maintain Market Leadership in IFC Scale up in C&F Increase agility and adopt a customer centric approach Develop compelling CATRION · Execute Red Sea and pursue other value proposition for new airlines Giga Projects Transform Procurement Build key account management Develop Integrated Facility Adopt a matrix organization for C&F capability to nurture priority Management offering (incl. Business Development Scale-up new sectors (Healthcare) Cover airports expansions and and Events and Functions) · Establish Guest Experience What assess covering new airports Grow profitably existing sectors (B&I, Enhance cost competitiveness/ · Maintain market leadership in Remote Sites and Railways) operational efficiency across BUs · Deprioritize current Hajj business and Enhance agile management of Giga Retain strategic operations in retail develop a more sustainable model Projects (e.g., project management, and focus on profitability financial and operational controlling) **Explore New Opportunities** Partner with established brands on frozen foods Enhance cost competitiveness/operational efficiency across BUs (e.g., food and labour cost for C&F, corporate cost) Restructure the organization and inject needed capabilities (e.g., business development, category How management, marketing, data analytics) Pursue inorganic growth opportunities; explore JVs where needed (e.g., healthcare, events)

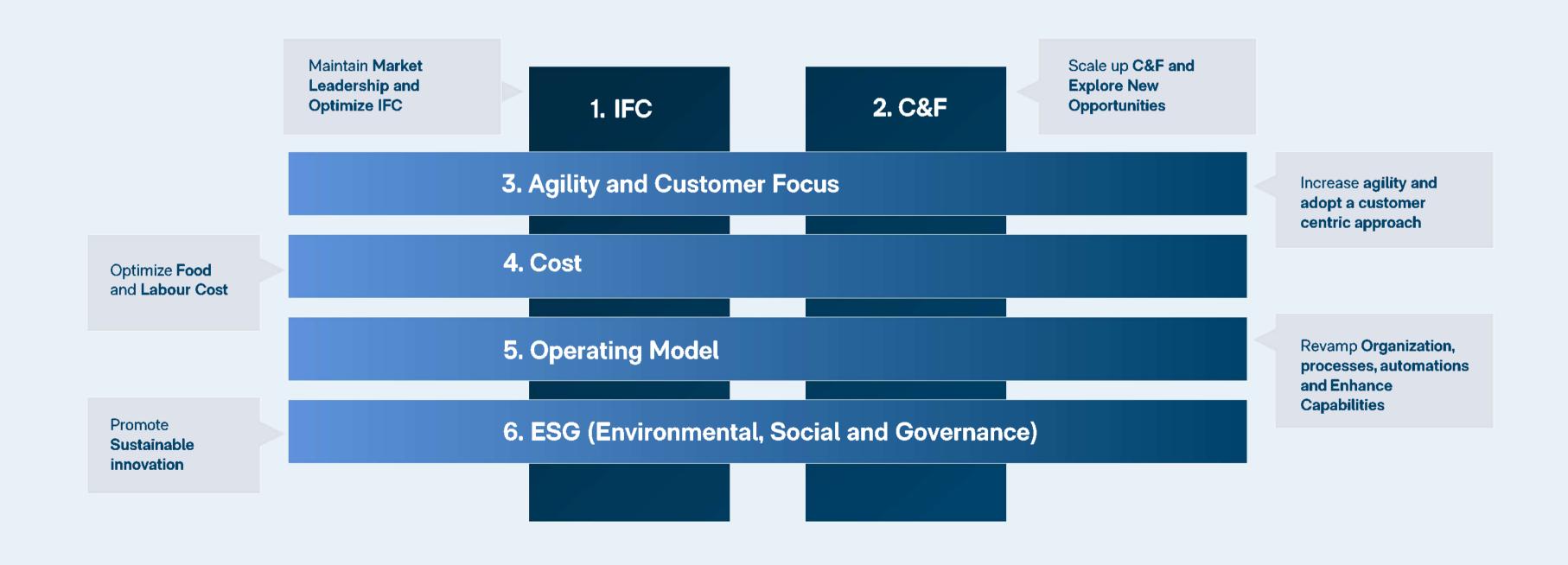
#### **Building On Existing Capabilities**

Established procurement scale of Food ~1.2Bn SAR, with strategic **Procurement** relationships with key vendors Operates 2 CPUs and 5 kitchens Food preparation with end-to-end service offering and operating including menu planning and food kitchens at scale delivery Large central production unit with Value add food capacity to produce 300k+ preparation meals/day Knowhow of the travel channel operations including in-flight Operating within catering, lounges, on-board retail, the Travel Channel and on-ground retail



## CATRION Strategy Execution Roadmap

2024 - 2026





## Outlook & Priorities For 2025



## Leverage Positive Market Dynamics Driven By Vision 2030

- Integrated Hospitality pursuing further opportunities with government & Healthcare clients, remote events & sports activities
- Expanding digitization & automation initiatives including in lounges & ordering items to plane passenger seats
- Exploring sale of fresh food to consumers, restaurants and hotels, as well as operate franchise restaurants
- Inorganic growth via M&A where the target complements CATRION's activities



### Maximize Strategic Business Initiatives

- Investment and development of Human Capital
- Digitization, innovation and automation of services to complement e-experience across the business lines
- Diversification of portfolio through new segments in Integrated Hospitality division and in the e-commerce segment
- Promote Sustainable innovation
- Positive social impact initiatives
- Inorganic growth through exploring strategic M&As
- Investment in Giga projects red Sea, NEOM, Sindalah Island, Ras Al Khair



Q2-2025
Financial
Performance
Highlights





## Q2-2025 Financial Performance Highlights

#### Revenues

Continued upward trajectory in Q2-2025 was 571.5 R M against Q2 Last year of 564.8 R M, increase of 1.2% mainly from Inflight Catering.

#### **Cost of Sales**

Decreased in Q2-2025 by -0.7% over Q2-2024 due to cost of sales efficiency

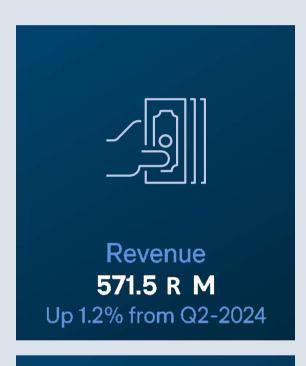
#### **Operating profit**

Increased in Q2-2025 by 5.1% over Q2-2024 as a result of increase in revenue and cost control

#### **Net Profit**

in Q2-2025 was 65.4 R M against Q2 Last year of 73 R M a decrease of 7.8 R'M or -10.6% as a result of :

- Loss from investment in associate in Q2 2025 by -3 R'M compared to Q2
   2024 profit of 4 R'M with a total impact of -7 R'M QoQ
- Business lounges impacted by Loss of contract of al Tanfeethi by -0.6 R M
- Renovation of T5 arrival airport impacted the retail shop temporarily and currently relocated to smaller size unit by -0.8 R M
- Impact of stopping Umra Visa during May and first 10 days in June
- Impact on flights load factor and number of meals as a result of the Geopolitical issue between Iran-Israel
- Reduction of Hajj pilgrims by 200K vs 2024















### Q2-2025

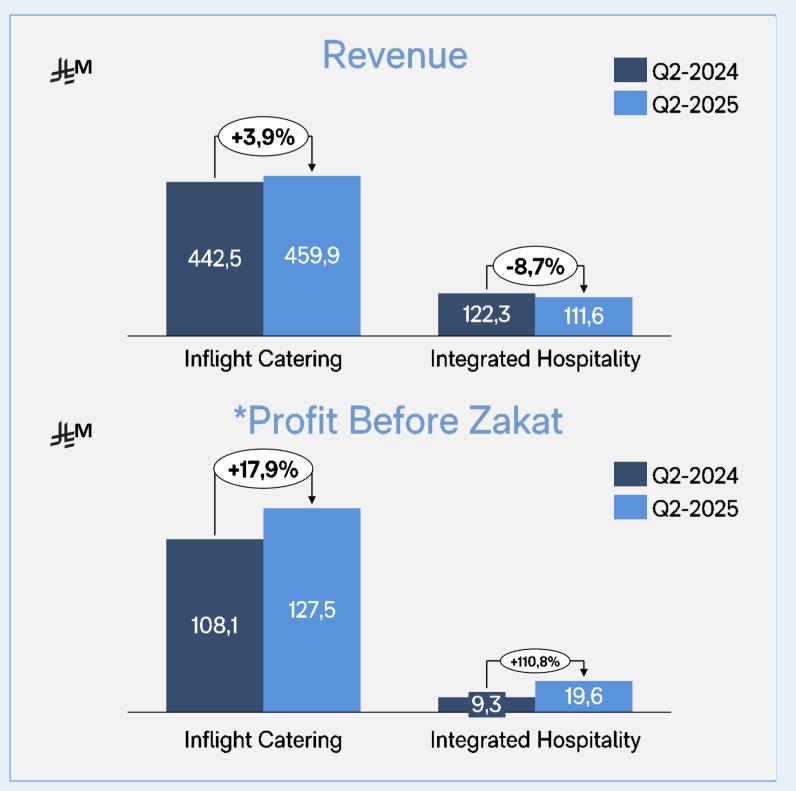
### Segment's Performance Highlights

#### **Inflight Catering**

- ➤ Revenue in Q2-2025 was 459.9 R M against Q2 Last year of 442.5 R M an increase of 17.4 R M or 3.9% mainly from In-flight catering Foreign & private Airlines by 20.6 R M Offset by Saudia -4 R M
- ➤ Profit Before Zakat was 127.5 R M against Q2 last year of 108.1 R M an increase of 19.4 R M or 17.9%

#### Integrated Hospitality

- ➤ Revenue in Q2-2025 was 111.6 R M against Q2 Last year of 122.3 R M a decrease of -10.7 R M or -8.7% mainly from Events & Function -2.3 R M unmaterialized events, and by Remote site -7.9 R M due to loss of SATCO contract
- ➤ Profit Before Zakat was 19.6 R M against Q2 last year of 9.3 R M an increase of 10.3 R M or 110.8% Mainly due to cost efficiency in Cost of sale, operating cost and less Hiring

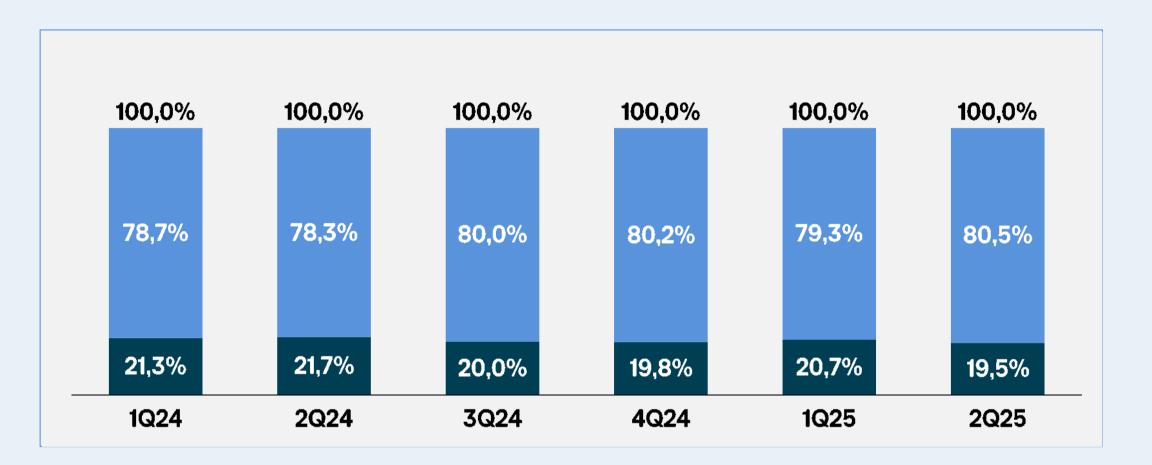


\*After Allocating Corporate & Regional Overhead Cost



## **Quarterly Segment Sales**



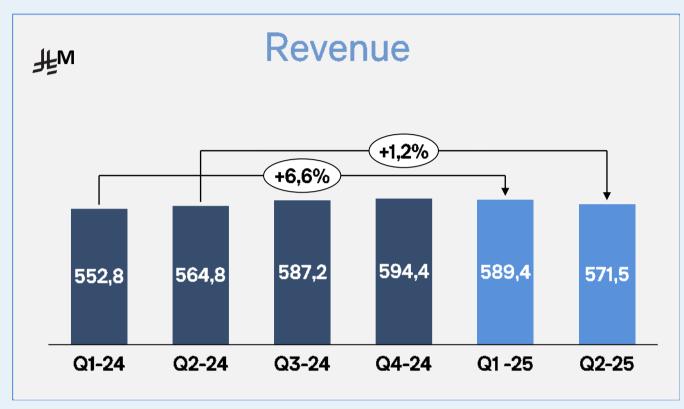


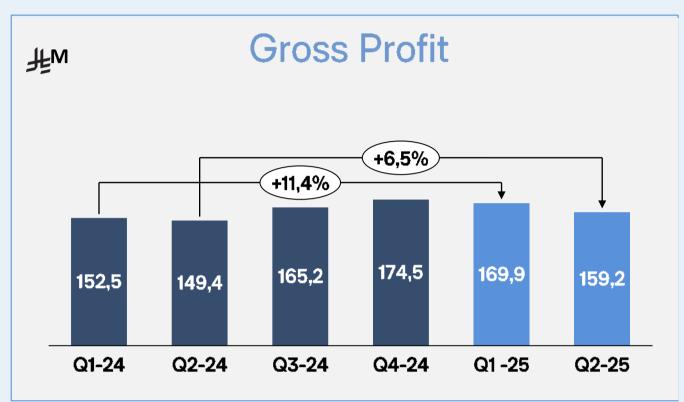
Revenue	1Q24	2Q24	3Q24	4Q24	1Q25	2Q25
Inflight Catering	435.3	442.5	469.6	476.6	467.4	459.9
Integrated Hospitality	117.5	122.3	117.6	117.8	121.9	111.6
Total	552.8	564.8	587.2	594.4	589.3	571.5

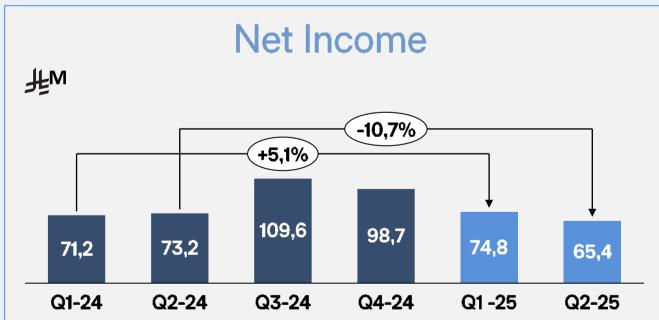
<sup>\*</sup>Amount in <sup>#</sup> Millions



### **Quarterly Financial Highlights**

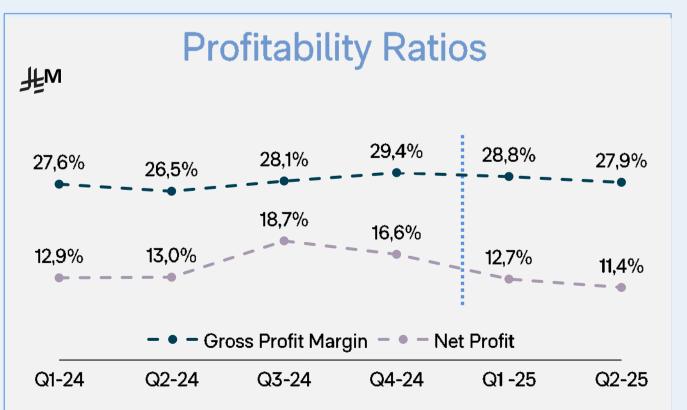






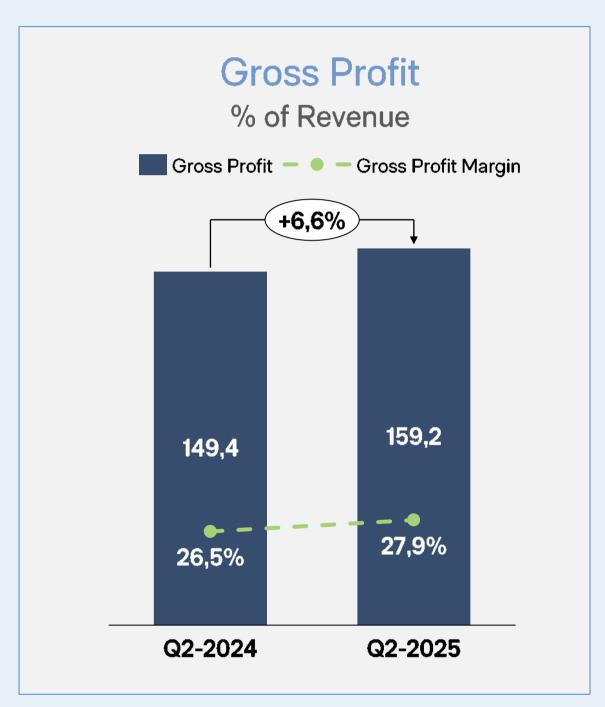
\*Q4-24 Total Comprehensive income increase is due to release of 6m related to dispute with suppliers and accrual reversal for consultancy, Service agreement with a total of 5.2M

\*Q3-24, Total Comprehensive income increase due to non-recurring gain from Release of 8.6M bad debt i.e. collection of old debts (non-Aviation), 1.8M related 2023 profit share of associates, 5.8M true up of prior year accruals, e.g. marketing, IT projects etc. and 4M saving from change in Zakat regulations.

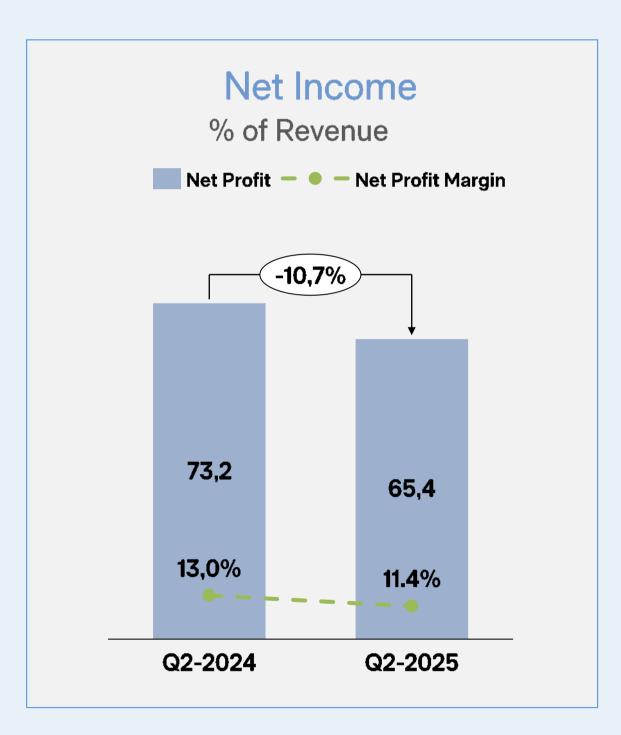




## 2<sup>nd</sup> Quarter Key Financial Ratios



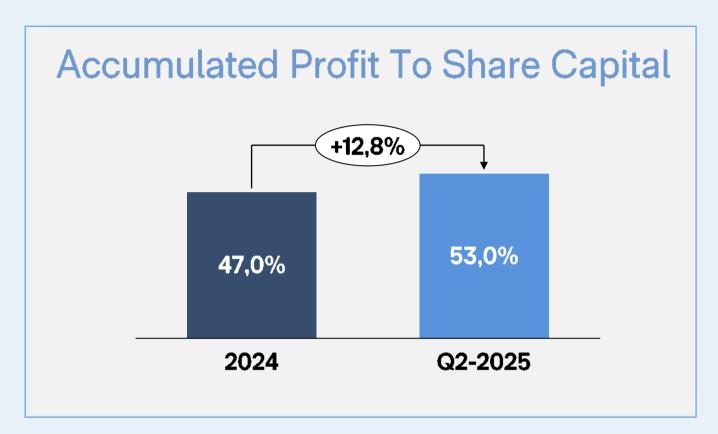


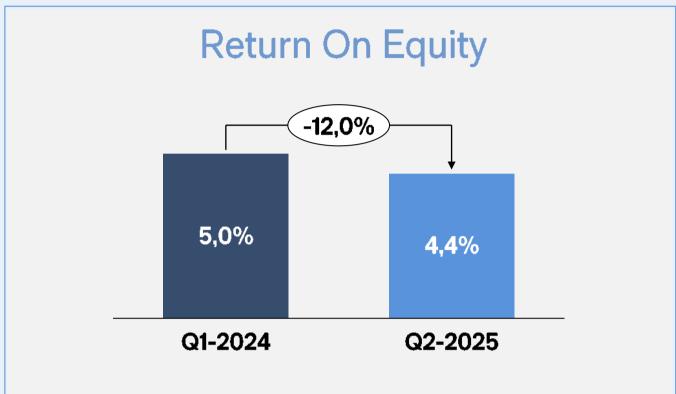


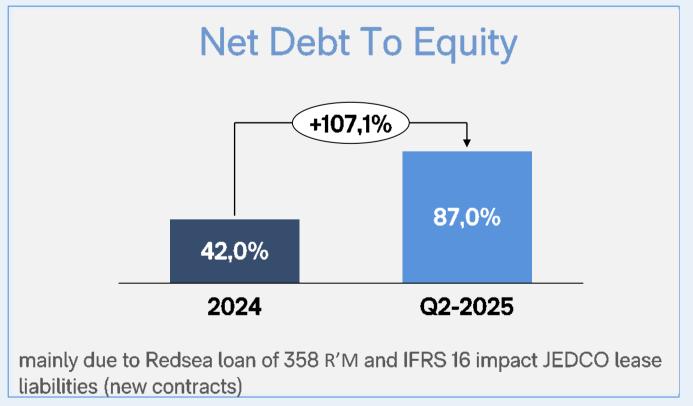
<sup>\*</sup>Amount in 业 Millions

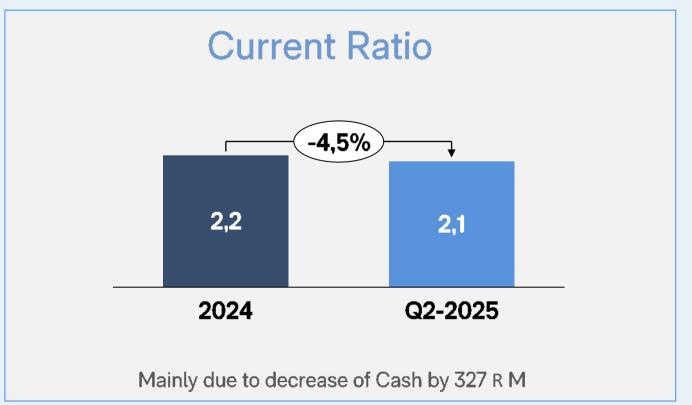


## **Key Balance Sheet Ratios**







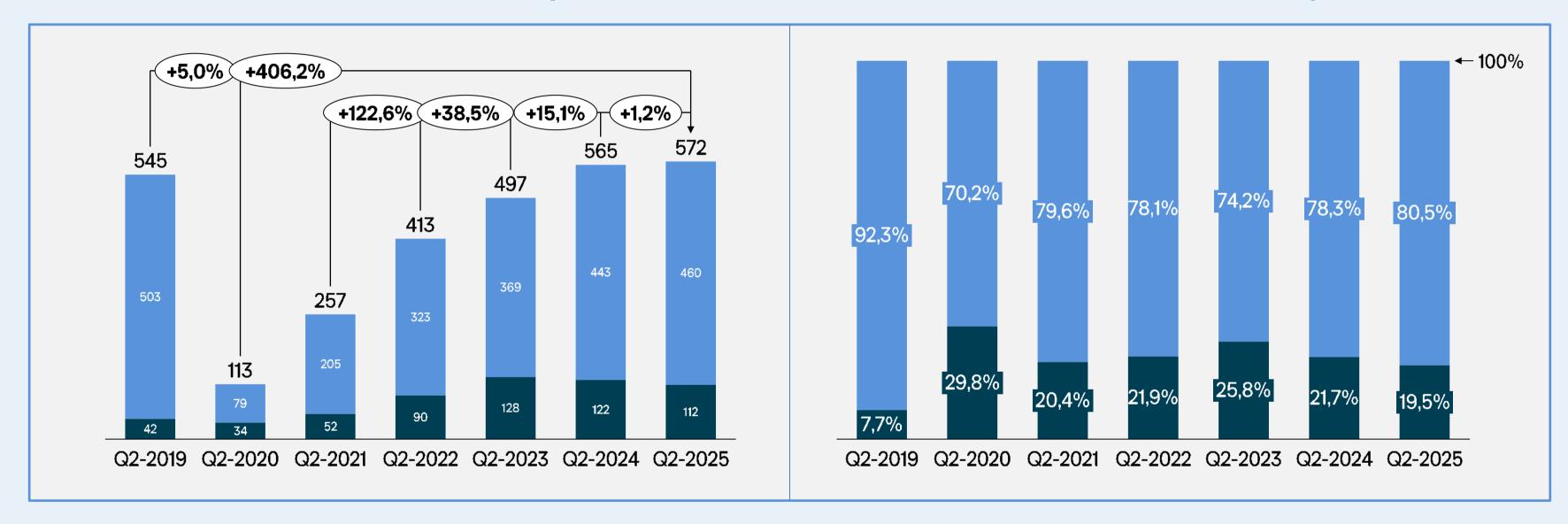




### Q2-2019 To Q2-2025 Revenue Breakdown

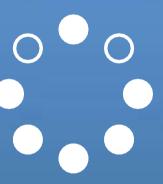
#### Revenue Breakdown by R M

#### Revenue Breakdown by %



Inflight Catering
Integrated Hospitality

\*Amount in 业 Millions



Thank you.